

Privacy Policy

Any person accessing, browsing or otherwise using the Family Support Network (“FSN”) web site <http://www.familysupportnet.org> (“Site”) either manually or via an automated device or program, to the extent permitted hereunder, shall be considered a “User” under this privacy policy. All Users are bound by the terms of this privacy policy. FSN is committed to protecting the privacy of our Users.

This privacy policy discloses the privacy practices governing the use of information submitted to FSN through this Site.

Information we collect

FSN collects and uses information from Users accessing the FSN website. Depending on the User’s activity, some or all of the information listed could be collected: name, address, e-mail address, telephone number, amount donated and User comments. Tax laws in the United States and the State of Missouri require FSN to keep contact information and contributions of donors on file.

How we use the information

FSN will never publish, sell, trade, rent or share any of the information collected without written consent from the User.

FSN will use the contact information of Users for these purposes only:

- Distribute receipts for donations
- Thank donors for their donations
- Inform Users about upcoming fundraising and other activities
- Internal analysis and record keeping
- Reporting to relevant U.S. and State agencies
- Contact Users about changes to this policy
- Respond to your online inquiries

Anonymized User comments may be used by FSN for its promotional and fundraising activities.

Financial information

FSN only uses online payment processing services with world class security and strong reputations. FSN does not store, nor does it have access to, your credit card information, bank account numbers or other account data sent to those processing services. All access to donor financial information is strictly limited to professional processing services. No such data is given to any person or organization that does not need to access.

Security

This website uses Secure Socket Layer online technology to secure your private information using Verisign SSL Certificate. The data is encrypted before transmission to the payment processing service.

Policy Changes

This privacy policy may be modified. Any changes to the privacy policy will be posted on the Site. All information submitted through this Site is subject to the terms and conditions of this privacy policy, as it may be amended from time to time.

If you have any questions about the Site, our privacy policy or the information we collect, please contact us at Family Support Network, 7514 Big Bend Blvd., St. Louis, MO 63119, or send an email to info@familysupportnet.org.